



ACTION PLAN FOR A REIMAGINED NEW YORK

BUILDING BACK A BETTER AND MORE RESILIENT NEW YORK, WITH GREATER OPPORTUNITY FOR ALL



Final Report of the Reimagine New York Commission

Focused on three critical areas—connectivity, telehealth, and work—the Commission is advancing 21 actionable recommendations, the majority of which are already being implemented by the State and external partners.

Commitment to Universal Connectivity

“Equal access to high-quality, affordable internet connectivity is a prerequisite to making the many other hard and essential changes necessary for New York to build back better and more equitably.”

— from the Commission’s statement on universal connectivity

Insights Developed Alongside New Yorkers

- 40+ listening sessions, community conversations, and roundtables to understand challenges and source ideas for solutions
- Hundreds of interviews with community leaders, advocates, and experts across New York and the country to identify and refine initiatives
- 3 surveys that engaged thousands of New Yorkers to source ideas and feedback

CONNECTIVITY AND CLOSING THE DIGITAL DIVIDE

- Affordable access program expansion
- K-12 connectivity emergency fund
- Wireless network pilots
- Digital inclusion coalition
- Consumer empowerment and competition policies
- State champion for connectivity
- Coverage, performance, and infrastructure mapping
- Equitable infrastructure strategy

TELEHEALTH AND IMPROVING ACCESS TO QUALITY HEALTHCARE

- Comprehensive telehealth policy reform
- NYS Telehealth Training Portal
- Telehealth facilitator pilot
- Telehealth community access initiative
- Reimagine NY Mental Health Campaign
- Telehealth data dashboard

WORK AND EXPANDING OPPORTUNITY IN A DIGITAL ECONOMY

- Pathways Pledge
- NY Training Map
- Workforce access and quality initiative
- Empire State Digital
- Innovation Hub
- Small Business Wizard
- Creatives Rebuild NY